Short Version:

Save 10% or More on Selected Merlin Attractions – Key Terms & Conditions

- Guests can save at least 10% on full-price standard admission tickets when booking in advance through selected third-party booking links.
- Savings are calculated against the equivalent date, time slot, and ticket type available on the attraction's official website, at the point of confirming the booking.
- The offer applies to adult and child standard admission tickets only and is subject to availability**.**
- **The offer excludes:**
    - Same – day tickets purchased at the attraction
    - London Madame Tussauds Tickets
    - Short breaks and hotel stays
    - Seasonal and special events
    - Fast-track products, parking, dining packages, photography and other add-ons
    - Annual passes, memberships, gift vouchers, group bookings and other promotional ticket types
- Tickets are valid only for the attraction, date and time selected at booking, are non-transferable and cannot be resold.
- Guests requiring a Ride Access Pass (RAP) must apply separately, as availability is not guaranteed with ticket purchase Ride Access Pass Questions | Merlin Entertainments Accessibility
- The offer cannot be used in conjunction with any other promotion, discount, voucher or membership benefit unless stated otherwise.
- Participating attractions include selected UK Merlin attractions such as Alton Towers Resort, Chessington World of Adventures, LEGOLAND® Windsor Resort, Thorpe Park, London Eye, Madame Tussauds, SEA LIFE Aquariums, Warwick Castle, Cadbury World, The Gruffalo and Friends Club House, The Dungeons and Shrek's Adventure! London.
- Merlin reserves the right to amend, suspend or withdraw the offer and participating attractions at any time.

- Misuse or fraudulent use of the offer may result in ticket cancellation or refusal of entry without refund.

Important: This offer provides 10% or more off standard admission tickets only. Seasonal events, value-added products and accommodation packages are excluded. Higher savings may be available on selected off-peak dates.

See full list of attractions and Terms and Conditions below:

Full Terms and Conditions:

Save 10% or More on Selected Merlin Attractions Terms & Conditions

Merlin Entertainments Group is offering guests the opportunity to save 10% or more on full-price standard admission tickets at selected participating attractions in the UK : (Alton Towers Resort, Chessington World of Adventures, LEGOLAND® Windsor Resort, Thorpe Park, London Eye, London Eye River Cruise, Madame Tussauds, Shrek's Adventure! London, London Dungeon, York Dungeons, Edinburgh Dungeons, Warwick Castle, Cadbury World and SEA LIFE Aquariums)

1. The Offer: receive a minimum discount of 10% compared to the price available on Merlin's public domain attraction websites when purchasing a full-price standard-admission ticket for a qualifying attraction.

    1.1. Where pricing varies by date and timeslot, the saving is calculated against the same date and timeslot.

    1.2. The Offer is available only when tickets are purchased in advance through selected third parties' official booking links.

    1.3. Tickets purchased for admission on the same day at the attraction are not eligible for the Offer.

    1.4. The Offer applies only to full-price tickets unless otherwise stated. The level of savings made during special promotional periods may vary.

    1.5. The offer applies to adult's and children's ticket categories, and the savings made are calculated compared to a full price ticket for the same category.

    1.6. **The Offer does not apply to:**

        - Short breaks and hotel stay
        - Special events, seasonal events, and separately ticketed experiences, including but not limited to Fright Nights, Scarefest, Santa in the Sky, and Christmas at the Castle.
        - 2 Day Entry Tickets
        - 1- & 2-Day Family Tickets
        - Parent and Toddler Tickets

- Waterpark Admissions Tickets
- Twice the Fun Tickets
- Limited Time Offer Tickets
- Madame Tussauds London Tickets
- Value-added products, including but not limited to fast-track products, dining packages, photography products, parking, guidebooks, retail products, and similar add-ons.
- Memberships, Merlin annual passes, gift vouchers, schools, groups, or other promotional ticket types unless expressly stated.
- Larger savings are likely to be found on less popular dates, typically mid-week dates outside of school holiday periods, which may carry savings of 10% or more compared to the equivalent date and time purchased through Merlin's public domain websites.

2. Participating Attractions

The Offer is valid only at the following participating Attractions, subject to availability:

- Alton Towers Resort
- Chessington World of Adventures Resort
- LEGOLAND® Windsor Resort
- Thorpe Park Resort
- SEA LIFE Aquariums in the UK
- The London Eye
- Shrek's Adventure! London
- The London Dungeon
- Edinburgh Dungeon
- York Dungeon
- Warwick Castle
- Cadbury World
- The Gruffalo & Friends Clubhouse

Merlin reserves the right to amend, withdraw, add or remove Attractions from the Offer at any time without prior notice.

Any attraction-specific restrictions, exclusions, operating calendars, age requirements, height restrictions, accessibility requirements, and entry conditions will continue to apply.

3. Excluded Dates and Availability

The Offer will not be available on Special Events, Seasonal Events and or separately ticketed experiences which are not included within the standard entry ticket unless stated otherwise. Excluded events include but are not limited to the following:

- Special and Seasonal Halloween Events / Tickets **(Scarefest, Fright Nights, Dine with the Dead)**
- Special and Seasonal Christmas Events / Tickets **(Christmas at Chessington, London Eye - Santa in the Sky, Warwick Castle - Christmas at the Castle)**

4. Ticket Validity

1. Tickets purchased under the Offer are valid only for the Attraction, date and time slot (where applicable) selected during the booking process and confirmed on the digital ticket or booking confirmation.
2. Tickets are non-transferable and may not be resold.
3. Entry is subject to the Attraction's normal terms of entry and operating procedures.

5. Ride Access Pass Requirements

1. Guests who require a Ride Access Pass ("RAP") to access rides or attractions must separately apply for and obtain a valid Ride Access Pass reservation where required.
2. Purchasing a ticket under this Offer does not guarantee Ride Access Pass availability.
3. Guests are responsible for checking eligibility requirements and booking procedures before their visit.
4. Ride Access Pass terms and conditions can be found below on the relevant Attraction's accessibility webpage.

Ride Access Pass Questions | Merlin Entertainments Accessibility

6. Attraction Terms and Conditions

In addition to these Offer Terms and Conditions, each Attraction's own terms and conditions apply. Guests should review the relevant Attraction terms before booking and visiting.

Attractions below:

- Alton Towers Resort Terms & Conditions (Link- Terms and Conditions | Alton Towers Resort)
- Chessington World of Adventures Resort Terms & Conditions (Link-Terms & Conditions | Chessington World of Adventures Resort)
- LEGOLAND® Windsor Resort Terms & Conditions (Link- Terms & Conditions | LEGOLAND® Windsor Resort)
- Thorpe Park Terms & Conditions (Link -Terms and Conditions | Thorpe Park Resort)
- The London Eye and London Terms & Conditions (Link- Terms and conditions | The London Eye)
- Shrek's Adventure! London Terms & Conditions (Link - Terms & Conditions | Shrek's Adventure! London)
- The London Dungeon Terms & Conditions (Link- Legal Information | The London Dungeon)
- Warwick Castle Terms & Conditions (Link- Terms & Conditions | Warwick Castle)
- Cadbury Terms & Conditions (Link - Cadbury World: Terms and conditions)
- Edinburgh Dungeons Terms and Conditions (Link- Best Edinburgh Attractions | The Edinburgh Dungeon)
- York Dungeons Terms and Conditions (Link- Legal Information | The York Dungeon)
- UK SEA LIFE'S Terms and Conditions (Link - Terms & Conditions | Official SEA LIFE Website)
- The Gruffalo & Friends Clubhouse Terms and Conditions (Link - Booking T&Cs | Gruffalo Clubhouse)

7. Misuse of the Offer

1. Any misuse, abuse, fraud, or attempted fraud in connection with the Offer may result in tickets being cancelled without notice.
2. Any guest found to be using tickets in breach of these Terms and Conditions may be refused entry or required to leave the Attraction without refund.
3. Merlin reserves the right to take further action where appropriate, including legal action where necessary.

8. General

1. The Offer has no cash value and cannot be exchanged for cash.
2. The Offer cannot be used in conjunction with any other offer, discount, promotion, voucher, membership benefit or annual pass discount unless expressly stated.
3. Merlin reserves the right to amend, suspend or withdraw the Offer at any time were reasonably necessary.
4. All bookings remain subject to availability.

Important Reminder

- **Save 10% or more on full-price standard admission tickets only.**
- **Special events, value-added products and short breaks are excluded.**
- **Ride Access Pass reservations must be obtained separately and are not guaranteed by booking through this Offer.**